



SUNGARD HIGHER EDUCATION MIDDLE EAST USER GROUP 2011 CONFERENCE
BUILDING A WORLD OF OPPORTUNITY

SMEUG 2011 CONFERENCE SCHEDULE

DECEMBER 12-14, 2011

JUMEIRAH BEACH HOTEL

SMEUG 2011 Conference Schedule

Monday, December 12, 2011				
9:00 AM	5:00 PM	Groovy-Grails Code Camp		Marasi Rooms
8:00 PM	10:00 PM	Welcome Reception, Jumeirah Beach Hotel		Tranquillity Terrace
Tuesday, December 13, 2011				
8:00 AM	9:00 AM	Breakfast		Exhibit Hall
9:00 AM	9:15 AM	Welcome & Opening Remarks	P	Safinah Ballroom A
9:15 AM	9:40 AM	Shahinaz R. Ahmed, CEO, Education For Employment Foundation, Egypt	P	Safinah Ballroom A
9:40 AM	10:00 AM	Student Speaker	P	Safinah Ballroom A
10:00 AM	10:40 AM	Dave Becker, Senior Vice President of Strategy and Portfolio Management, SunGard Higher Education	P	Safinah Ballroom A
10:40 AM	11:00 AM	Coffee Break		Exhibit Hall
11:00 AM	11:45 AM	Beyond Retention: Help Students Succeed	A	Marasi A
		PowerCAMPUS Welcome & Roadmap	PC	Marasi D
		Social & Collaboration Solutions in Academia	G	Marasi B
		Enterprise Reporting for Banner	BI	Marasi C
		Effective Business Process Management	T	Rubaan Room
11:55 AM	12:40 PM	Student Outcomes & Course Planning	A/T	Marasi A
		A Culture of Quality: Using the Portal and PowerCampus to Bridge the Gap Between Reflective Processes and Their Documentation	PC	Marasi D
		Realizing Learner Engagement	A	Marasi B
		Challenges of Digital Content Management in Academia: Knowledge Management Prospective	S	Marasi C
		Correspondence Management System for Higher Education	T	Rubaan Room
1:00 PM	2:15 PM	Lunch		Safinah Ballroom C
2:30 PM	3:15 PM	Project Horizon/Banner 9: A What's on the Horizon Update	P	Safinah Ballroom A
		Delivering Reporting for PowerCAMPUS with PowerCAMPUS Analytics!	BI	Marasi D
3:15 PM	3:35 PM	Break		Exhibit Hall
3:35 PM	4:20 PM	Just in Time Implementation	G	Rubaan Room
		Distributed Banner Security System & Online Banner Account Access Request	T	Marasi A
		Implementing PowerCAMPUS at Richmond, The American International University in London	PC	Marasi D
		Using TracDat to Manage Outcomes-Based Assessment and Strategic Planning	A	Marasi C
		Mobile Connection: Ecosystem, mApps, Services, Support	G/T	Marasi B
3:35	5:30	Human Resources Workshop	HR	Jumanah Room



PM	PM			
4:25 PM	5:30 PM	Partner Pavilion & Networking		Exhibit Hall
7:30 PM	10:00 PM	Conference Dinner, Jumeirah Beach Hotel		
Wednesday, December 14, 2011				
8:00 AM	9:00 AM	Breakfast		Exhibit Hall
9:00 AM	9:15 AM	Welcome & Opening Remarks	P	Safinah Ballroom A
9:15 AM	9:40 AM	Dr. C. Michael Smith, President, American University of Afghanistan	P	Safinah Ballroom A
9:40 AM	10:05 AM	Dr. Tod A. Laursen. President, Khalifa University of Science, Technology & Research	P	Safinah Ballroom A
10:05 AM	10:30 AM	Dr. David E. Keyes, Dean of Mathematical and Computer Sciences and Engineering, King Abdullah University of Science and Technology (KAUST)	P	Safinah Ballroom A
10:30 AM	10:50 AM	Break		Exhibit Hall
10:50 AM	11:35 AM	Student Success Overview: SunGard Higher Education Solutions	A	Marasi A
		PowerCAMPUS Digital Campus: All the Pieces of the Puzzle... And Beyond	PC	Marasi D
		Emerging Technologies: A View of Tomorrow	S	Marasi C
		Luminis Platform 5	T/G	Marasi B
		Smart Scheduling Lets Students Complete On Time and Improves Profitability	S	Jumanah Room
		Simplifying Student Payments	F	Rubaan Room
11:45 AM	12:30 PM	Flexible Registration and e-Payment	S	Marasi A
		Building a World of Opportunity – In a More Complex and Demanding Environment	T	Marasi C
		Students Success as a Core Value in Higher Education	A	Marasi D
		Talent Management Suite	HR	Marasi B
		Keeping Students on Track: PowerCAMPUS Academic Plans	PC	Jumanah Room
		Managing your Auxiliary Systems	S	Rubaan Room
12:45 PM	2:00 PM	Lunch		Safinah Ballroom C
2:15 PM	3:00PM	An Interactive Experience Here, There, Everywhere		Marasi C
2:15 PM	4:00 PM	Registrar's Roundtable	G	Marasi B
		CIO Roundtable	G	Marasi A
		Human Resources Workshop	G	Jumanah Room
		PowerCAMPUS Roundtable	G	Marasi D



Conference Sessions

Tuesday, December 13th

Beyond Retention: Help Students Succeed

Tuesday, December 13 11:00 AM – 11:45 AM

Location: Marasi A

Abdo G. Ghié, Assistant Vice President for Enrollment Management, Lebanese American University

This workshop will give you “best practices” and guidelines to be implemented and taken into consideration in order to provide excellent student services, better communicate with colleagues and implement a project that has an impact on students and administration.

PowerCAMPUS Welcome & Roadmap

Tuesday, December 13 11:00 AM – 11:45 AM

Location: Marasi D

Kari Branjord, Vice President Strategy & Product Management, Student Services, SunGard Higher Education

Meet the growing global PowerCAMPUS community and learn about the exciting developments to the solution. This session will allow you to meet new and existing PowerCAMPUS clients and hear about PowerCAMPUS 8. The introduction of Unicode to the database and enhancements to the that will benefit global clients will be discussed.

Social & Collaboration Solutions in Academia

Tuesday, December 13 11:00 AM – 11:45 AM

Location: Marasi B

Chetan J. Rao, Social & Collaboration Solutions Evangelist, IBM

The rise of Social Networking among today’s students is “fundamentally changing the fabric of academia” by helping them stay in touch with a broader range of people (and perspectives), by making it easier for relationships to form, and by providing a new channel for interaction with classmates, tutors, professors and staff. A key part of this adoption is the use of Social Media and Social Business tools which are now a routine part of the everyday life of a student. Through computers, smart phones and mobile devices, students can blog about research articles they working on, share files securely with their professors, reach out to experts and participate in broader benefits of a social campus platform. Join us to learn how world class higher education institutes are using Social Business from IBM to deliver an enhanced student experience.

Enterprise Reporting for Banner

Tuesday, December 13 11:00 AM – 11:45 AM

Location: Marasi C

Matt McLellan, VP Sales and Marketing, Evisions

Argos has helped hundreds of Banner sites solve reporting and information access challenges. This session will go through examples from Letter Generation and basic reporting to Data Cubes and Dashboards. Using client examples you will see how Argos can help you go beyond basic reporting and get access to the information you need.



Effective Business Process Management

Tuesday, December 13 11:00 AM – 11:45 AM

Location: Rubaan Room

Richard Forrest, GM International Business & Product Development, SunGard Higher Education

Admitting a student. Paying a vendor. Processing a new hire. Awarding student aid. Accepting a donor gift. Everyday tasks demand the attention of more than one person—often, of more than one department. An integrated administrative solution eases logistical challenges, but it takes the right Business Process Management solution to master them. In this session you can find out how Banner Workflow and Infinity Process Platform can be put to use for more streamlined and effective business processes that will save costs while making your teams more productive.

Student Outcomes & Course Planning

Tuesday, December 13 11:55 AM – 12:40 PM

Location: Marasi A

Dr. Amin Yousef Noaman, Vice Dean for Systems, King Abdulaziz University

Computer and Information Technology represents one of the areas of advanced work in the Kingdom of Saudi Arabia, which recently spread rapidly. There is no doubt that the study of the current requirements for the information technology sector will help to develop programs of study appropriate to the needs of the market at the short-term and long-term, which in turn lead to meet the appeal of national calling for the nationalization of jobs, and provide employment for Saudi youth. The main objective of this talk is to present the experience of the Faculty of Computing and Information Technology at King Abdulaziz University in providing modern programs, comprehensive and diversified that are aligning with the needs of the Saudi labor market of human resources with competencies and high technical skills.

A Culture of Quality: Using the Portal and PowerCampus to Bridge the Gap Between Reflective Processes and Their Documentation

Tuesday, December 13 11:55 AM – 12:40 PM

Location: Marasi D

Dr. Barbara Stäuble, Deputy Rector for Academic Affairs, German University of Technology in Oman

The past years have seen a rapid development of quality assurance and quality management systems in the Middle East. In the Sultanate of Oman, the Oman Authority for Academic Accreditation (OAAA) has introduced a two-phase approach to institutional accreditation, comprising initially of a self-audit, which is later followed by a review against standards. This regulatory requirement to undergo institutional accreditation is an opportunity to embed a culture of quality across the university. While academic staff are intrinsically reflective in their educational and research work, difficulties in accessing relevant data and the need to document their reflective processes often results in quality management being perceived as a bureaucratic burden. It is to overcome this gap between existing reflective processes and their implementation that an online Portal was introduced at the German University of Technology in Oman (GUtech). The Portal provides an interactive access to the University's QWiki (a depository of policies and plans), it's student database (through PowerCampus SelfService), it's financial database and it's HR database, as well as other relevant information. The Portal has recently been introduced to academic staff at GUtech and thanks to its user-friendliness, is rapidly becoming an integral tool of each academic staff's daily work, thereby consolidating the University's commitment to a culture of quality.



Realizing Learner Engagement

Tuesday, December 13 11:55 AM – 12:40 PM

Location: Marasi B

Dr. Evan Nisonson, CEO, Epsilon

Amidst national attainment demands for student completion, swelling enrollments, high attrition that challenges retention efforts, and shifting student expectations about the educational experience - one thing is clear: it is more important than ever to educators to keep students engaged in the process and experience of learning. From a student perspective, the pressures are similarly acute. Success, no matter how you define it, is something that requires collaboration on many levels – be it course completion, program completion, transition from one educational stage to another, or securing of employment or post-education. Dr. Nisonson will explore some of the compelling drivers that influence how students learn while examining the technology decisions that face educators and institutions in order to realize engagement. Specific focus will be placed on illustrations of success stories.

Challenges of Digital Content Management in Academia: Knowledge Management Prospective

Tuesday, December 13 11:55 AM – 12:40 PM

Location: Marasi C

Dr. Abdallah H. Mohamed, PhD, AAS

This presentation will address the challenges of digital content management which represent a kind of pain in academia. It will be discussed from the prospective of Knowledge Management (KM), through mentioning the new role of university libraries and similar knowledge centers that supports university's ability to overcome these challenges, ranking and positioning the recommended solutions that are in line with the academic community's priorities, then end up with, drawing a road map for university library to participate effectively in fostering the expected futuristic role of the universities in the region.

Correspondence Management System for Higher Education

Tuesday, December 13 11:55 AM – 12:40 PM

Location: Rubaan Room

Yahia El-Halous, Mona Moghazy & Sami Mohamed, ITS

The Correspondence Management System provides the ability to organize a university's data, their affiliations and relationships. It allows departments to track, manage, achieve and rapidly respond to every type of communication. The system is dynamic so users can relate information to the correspondence as well as the constituent while sharing the information, handling casework or conducting opinion polls. With the CMS a university will be able to capture, retain, manage, archive, monitor and search for important business correspondence quickly and efficiently, using it to maximum advantage by means of flexible indexing methods.



Project Horizon/Banner 9: A What's on the Horizon Update (Banner Plenary Session)

Tuesday, December 13 2:30 PM – 3:15 PM

Location: Safinah Ballroom A

Dave Becker, Senior Vice President of Strategy and Portfolio Management, & Kari Branjord, Vice President Strategy & Product Management, Student Services, SunGard Higher Education

In this session you will see the latest and greatest demo of Banner Student and see what's on the Horizon. You will hear about the Banner 9 roadmap and what your institution can do to prepare.

Delivering Reporting for PowerCAMPUS with PowerCAMPUS Analytics! (PowerCAMPUS Plenary Session)

Tuesday, December 13 2:30 PM – 3:15 PM

Location: Marasi D

Matt McLellan, VP Sales and Marketing, Evisions

Come learn more about how you can help you maximize your PowerCAMPUS Digital Campus investment. The PowerCAMPUS Analytics solution, by Evisions a leader in Enterprise Reporting Solutions for Higher Education, provides real-time access to important information to support better decision making on campus. At this session see how PowerCAMPUS Analytics can help with your most common data needs, including enrollment, admissions, retention, advancement, and more. The solution includes a series of dashboards that are delivered to run from baseline PowerCAMPUS. Included in the solution is the ability for you to customize and develop your own dashboards and data cubes for trending, statistics, goal tracking, dynamic look ups, and more. Find out how PowerCAMPUS Analytics can make life easier when using PowerCAMPUS.

Just in Time Implementation

Tuesday, December 13 3:35 PM – 4:20 PM

Location: Rubaan Room

Muhammad Javeed, CIO, Mariam Saint, Admissions Coordinator, Emilia BingCang, Senior Accountant, & Souha Itani, Section Head Business Applications, Paris Sorbonne University Abu Dhabi

This presentation focuses on a new approach taken for a Banner Student implementation at Paris Sorbonne University Abu Dhabi (PSUAD). A somewhat modular approach was taken whereby Banner Student is being implemented incrementally, with the first phase including Course Catalog, Class Schedule, Registration, Accounts Receivable and Student Housing. The implementation was successfully achieved just in time for the Fall Semester registration – taking a total of some 4 months. The panel of presenters discusses this approach, focusing on the drivers for change, issues for consideration during the project, the overall approach (including the collaboration with Sungard Higher Education), achievements and the lessons learned during this first phase.

Distributed Banner Security System & Online Banner Account Access Request

Tuesday, December 13 3:35 PM – 4:20 PM

Location: Marasi A

Sulafa Abdelrahman & Mariam Al Ketbi, University IT Services, United Arab Emirates University

The Distributed Banner Security System hands over security control over the use of the system to data custodians, and specifically the system gives data custodians direct control access to data to be available only to properly authorized users. While the online Banner request automates the process associated with generation of INB user-id.



Implementing PowerCAMPUS at Richmond, The American International University in London

Tuesday, December 13 3:35 PM – 4:20 PM

Location: Marasi D

Dr. Clare Loughlin-Chow & Bill Scott, Richmond, The American International University in London

The trials, tribulations and successes of the second year of implementing PowerCAMPUS at a small UK-based US Liberal Arts University. Including integrating with other systems, SunGard's roadmap and cultural change.

Using TracDat to Manage Outcomes-Based Assessment and Strategic Planning

Tuesday, December 13 3:35 PM – 4:20 PM

Location: Marasi C

Kevin Schoepp EdD, Director of Educational Effectiveness, Zayed University

This presentation describes how Zayed University uses TracDat to manage its development model of outcomes-based assessment and also discusses TracDat's early application within strategic planning. In only its second major year of use, TracDat has served as the tool needed to support and guide the continuous improvement process at the institution. Suggestions on best practices and successful implementation will be provided.

Mobile Connection: Ecosystem, mApps, Services, Support

Tuesday, December 13 3:35 PM – 4:20 PM

Location: Marasi B

Rhett Burnham, Vice President, Product Management, SunGard Higher Education

Your students grew up with mobile devices as their access point to the world. They demand convenient access to campus information and system data from these devices. To help universities meet this need, SunGard Higher Education offers Mobile Connection, a mobile application framework that lowers the complexity of providing multi-device application support and provides the necessary infrastructure to allow mobile users to authenticate and access data from our systems. Come learn about the solution, how clients will be able to use it to rapidly deliver services to students, staff, and alumni on mobile devices, and how you'll be able to leverage the collaborative nature of other higher education institutions.

Human Resources Workshop

Tuesday, December 13 3:35 PM – 5:00 PM

Location: Jumanah Room

Suzanne Schuelke, Senior Functional Consultant, SunGard Higher Education

Join us for hands on training on Banner Human Resources. This workshop will provide you with useful tips, tricks and training that you can bring back to the office.



Wednesday, December 14th

Student Success Overview: SunGard Higher Education Solutions

Wednesday, December 14 10:50 AM – 11:35 AM

Location: Marasi A

Dave Becker, Senior Vice President of Strategy and Portfolio Management, SunGard Higher Education

This session will explore the comprehensive set of solutions that SunGard Higher Education provides to support student success and retention including Banner Relationship Management, Banner Student Retention Performance, Course Signals, and DegreeWorks.

PowerCAMPUS Digital Campus: All the Pieces of the Puzzle... And Beyond

Wednesday, December 14 10:50 AM – 11:35 AM

Location: Marasi D

Ian McKenzie, Head of IT, Emirates College for Advanced Education

This session will look at The Power Campus Digital Campus and the components that make up the integrated solution. The session will be of benefit to intuitions that have already implemented the core PowerCampus application and would like to know more about the process and potential of adopting the full Digital Campus solution. The session will also be of benefit to organizations that are considering PowerCampus for their Student Information System and would like to know the functionality that can be achieved. Institutions who have already implemented the PowerCampus Digital Campus are also welcome as the session will also incorporate a sharing session of best practices to highlight points not raised by the presenter's institution.

The session participants will be taken step by step through the software and hardware components required to deploy the Digital Campus solution, the design and structure of the solution will be explained along with the integration of the various components. The presenter will share lessons learnt from ECAE's own implementation as well as detailing the timelines and processes followed. Integration with other systems such as library and learning management systems as well as in-house developed applications will be briefly examined to highlight the future potential of extending the PowerCampus Digital Campus. The session will conclude with the opportunity for audience members to share their experiences with the Digital campus as well as an opportunity for question and answers

Emerging Technologies: A View of Tomorrow

Wednesday, December 14 10:50 AM – 11:35 AM

Location: Marasi C

Usamah Al-Baik, Academic Services & E-Learning Business Manager, AAS

Technology leaders must participate in strategy creation as well as operational delivery within higher education institutions. The future of higher education-the view to tomorrow- is irrevocably intertwined with evolving technologies such as alternative IT sourcing and mobility.



Luminis Platform 5

Wednesday, December 14 10:50 AM – 11:35 AM

Location: Marasi B

Rhett Burnham, Vice President, Product Management, & Yazid Abuamer, ME Solution Center Project Manager, SunGard Higher Education

During this session, you will learn about Luminis Platform's enhanced architecture, enhanced user experience and how Luminis is focused from the ground up to deliver on higher education value. New components include a revamped architectural foundation, adoption of industry standard technologies, improved user experience, simplified management, new content/applications/tools, new community and communication capabilities as well as increased deployment and configuration flexibility.

Smart Scheduling Lets Students Complete On Time and Improves Profitability

Wednesday, December 14 11:50 AM – 11:35 AM

Location: Jumanah Room

Andrew Gale, Senior Consultant, Scientia

The session will describe smart scheduling and how it can help students complete their degree on time, with the course subjects that each student wanted to take; and how this approach can also deliver significant benefits for faculty staff and improve the profitability of the institution. The approach can also contribute to student recruitment and retention. The common ways that smart scheduling can be incorporated into the planning, class scheduling, and enrolment phases of an institution will be outlined together with the relative merits of the different approaches. SunGard is actively involved in defining how business processes that involve Banner and smart scheduling systems like Syllabus Plus, could be refined. The status of this global interoperability work will be described.

Simplifying Student Payments

Wednesday, December 14 10:50 AM – 11:35 AM

Location: Rubaan Room

Klaus Huber, Manager EMEA & APAC and Terry Unress, TouchNet

How did a world renowned university simplify (automate) student payments? Join us and find out how Paris Sorbonne University Abu Dhabi achieved a streamlined and automated student payment process. Discover how other leading universities changed their e-commerce strategies to unify all campus payments.

Flexible Registration and e-Payment

Wednesday, December 14 11:45 AM – 12:30 PM

Location: Marasi A

Waseem M. Baig, Manager, Enterprise Applications & Sabeena KM, Higher Colleges of Technology

HCT is the largest higher education institution in UAE with almost 20000 students. HCT implements state-of-art technology and applications which provide the best services to its students, faculty and administration. This presentation will showcase one such initiative--the implementation of Banner Flexible Registration with an e-payment solution.



Building a World of Opportunity – In a More Complex and Demanding Environment

Wednesday, December 14 11:45 PM – 12:30 PM

Location: Marasi C

Arnaud Lagarde, Regional Director, UC4

Digital technologies are at the heart of future education; putting the IT function at the heart of higher education performance. But with new Cloud services and infrastructure virtualisation fundamentally altering the network and the consumerisation of IT driving hardware and application choices; there are real challenges in meeting student demand for new education services and immediate access to digital learning.

Illustrated with examples from North America, Europe and the Middle East, this presentation will examine how IT Process Automation is helping CIO's to leverage their existing technologies to minimise risks in the transition.

Students Success as a Core Value in Higher Education

Wednesday, December 14 11:45 PM – 12:30 PM

Location: Marasi D

Mohammed Husamaddin, Director, Knowledge Assets Management Division, AAS

This session will explore critical questions around student success at your institution: Why is Student Success important? What causes students to leave institutions without completing their programmes? How can technology help institutions to encourage student success?

Talent Management Suite

Wednesday, December 14 11:45 AM – 12:30 PM

Location: Marasi B

Dave Becker, Senior Vice President of Strategy and Portfolio Management, SunGard Higher Education

Making sure you can cultivate and retain your top talent is a key part of building a lasting foundation for your institution—and an expensive one, as well. Learn how SunGard Higher Education's new Talent Management Suite can help you find new talent, keep the resources you have, and make sure you are providing them with the support they need to meet your strategic objectives more effectively.

Keeping Students on Track: PowerCAMPUS Academic Plans

Wednesday, December 14 11:45 AM – 12:30 PM

Location: Jumanah Room

Neveen Zayed, Business Development Consultant, SunGard Higher Education

This session is intended for PowerCAMPUS users that are in the implementation or production phases of Academic Plans. We will be covering an assortment of tips to create and use plans better and tricks to make the plan work for your institution. We will also cover some of common challenges clients face when creating Academic Plans and how to avoid them.

Managing your Auxiliary Systems

Wednesday, December 14 11:45 AM – 12:30 PM

Location: Rubaan Room

Charles Boone, Ph.D., Adirondack Solutions

Adirondack Solutions provides completely customizable web and client-based solutions for managing your auxiliary systems. The Housing Director provides manages your housing operations including on-line room and roommate



selection, auto-assignments, and occupancy management. Conduct Coordinator (CoCo) manages your student conduct processes including online reporting and full case management. Parking Administrator coordinates everything from online permit registration to citations, violations, billing, and appeals. All products seamlessly integrate with your campus information system to provide synchronized data across your organization. Come see how Adirondack Solutions can help you!

An Interactive Experience Here, There, Everywhere

Wednesday, December 14 2:15 PM – 3:00 PM

Location: Marasi C

Mike Damiano, Director, Blackboard

Give your learners, educators, and community access to all aspects of the educational experience on their mobile devices and they'll be able to go anywhere. That's what Blackboard Mobile™ solutions are all about. Giving you the power to engage everyone on their terms and devices. Offering instant access to the information they need. Encouraging the interaction they crave. With tools like this, we can build a better education experience for everyone, everywhere, anytime.

Registrar's Roundtable

Wednesday, December 14 2:15 PM – 4:00 PM

Location: Marasi B

Kari Branjord, Vice President Strategy & Product Management, Student Services & Rob Sparks, Vice President, Product Management and Strategy, Global Markets, SunGard Higher Education

As part of the Banner 9 transformation, SunGard Higher Education wants to directly engage with registration experts, IT professionals and Academic Registrar personnel to understand more about regional needs tied to the registration process. SunGard will be embarking on a process to develop improvements in the Banner registration process during the 2012 period. These improvements will be designed to:

- Provide enhancements for students, faculty, advisors and registration administrative users of the Banner Student registration related function
- Provide enhancements and redesign of the Banner processes and self service pages needed by students, faculty, advisors and registration administrative users to help them during the advising, planning and class registration and/or module enrolment process for current and future terms in Banner Student registration
- Must support multiple education models

Session attendees would be those representatives on campus who are directly involved in their registration process as well as having an understanding of Banner Student.

CIO Roundtable

Wednesday, December 14 2:15 PM – 4:00 PM

Location: Marasi A

Led by Mathew Boice, Vice President, EMEA & India, SunGard Higher Education & Andrea Emiliani, IBM Middle East

This roundtable will give you a chance to meet higher education CIOs from across the Middle East and discuss institutional challenges with industry experts.



PowerCAMPUS Roundtable

Wednesday, December 14 2:15 PM – 4:00 PM

Location: Marasi D

Neveen Zayed, Business Development Consultant, SunGard Higher Education

This roundtable is for all PowerCAMPUS clients and will give you a chance to discuss the global enhancements to the PowerCAMPUS Digital Campus, share best practices and give feedback to the SGHE team.

Human Resources Workshop

Wednesday, December 14 2:15 PM – 4:00 PM

Location: Jumanah Room

Suzanne Schuelke, Senior Functional Consultant, SunGard Higher Education

Join us for hands on training on Banner Human Resources. This workshop will provide you with useful tips, tricks and training that you can bring back to the office.

